



Job Title	Process Operator
Closing Date	2026/03/12
Reference Number	CCB260305-15
Job Category	Manufacturing
Company	Coca-Cola Kwanza (Tanzania)
Job Type	Permanent
Location - Country	Tanzania
Location - Province	Not Applicable
Location - Town / City	Dar es Salaam

Job Description

CCBA is the 8th largest Coca-Cola authorised bottler in the world by revenue, and the largest of all Coca-Cola ready-to-drink beverages sold in Africa by volume. With over 14 000 employees and more than 800 000 customers with a host of international and local brands. CCBA group operates in Ethiopia, Uganda, Mozambique, Namibia, Tanzania, Botswana, Zambia, Eswatini, Lesotho, Malawi and Mayotte

Coca-Cola Beverages Africa (CCBA) presents an exciting opportunity for a **Process Operator**. The role will report to the Team Leader Packaging

The primary role of the process operator is operation of the process area according to work instructions and non-destructive quality checks and carrying out of autonomous maintenance. The process operator will also perform quality control activities of the team.

Key Duties & Responsibilities

Operating and Process Control

- Operating the process area according to the work instructions and adhering to usage
- Carrying out the required quality checks as described in the quality control and analysis
- Recording waste on the appropriate documentation or information systems and reviewing problems or opportunities timeously.
- Constantly reviewing process performance against target and completing all short in
- Resolving out of control situations
- Responding rapidly to upstream or downstream triggers that result in stoppages. App detailed in the problem solving work practice must be followed.
- Performing housekeeping tasks, applying 5s principles and following safe work prac
- Identifying and correcting unsafe work practices
- Carrying out flavour and size changeovers according to the work instructions
- Assisting fellow team members in the execution of their tasks.

Maintenance of Plant and Equipment

- Carrying out deep cleaning, lubrication and inspection of machines according to the schedules supplied by the maintenance planner.
- Carrying out autonomous maintenance activities according to the work instructions
- Conduct breakdown maintenance tasks
- Supporting the process artisan in carrying out maintenance on shift.

Quality Control and Analysis

- Carrying out quality checks and analysis as per the quality procedures
- Recording the results of quality checks on the relevant documentation or information documentation or information system are contained in the quality procedures
- Calibrating required quality control equipment according to work instruction and req required
- Conducting trends analysis on quality data to identify problems and opportunities ti
- Identifying and correcting identified quality problems using the appropriate technique themselves, it must be escalated to the team leader for further direction.

Communication

- Communicate effectively in the workplace.
- Actively participating in shift meetings, asking questions, and contributing suggestio
- Making use of the gap list to record issues, problems and improvement opportunitie
- Fully understanding the team goals and participating in team goal review sessions.
- Making use of relevant communication media (e.g. shift handover books) to stay inf

Problem solving

- Applying the appropriate situational problem solving techniques (e.g. 5Why, quick fix identify and correct the problem.
- Where the process operator is unable to resolve the problem, involve fellow team me process artisan if necessary.
- Provide information for and participate in situational and systemic problem solving
- Where problems have been resolved, verify that the problems have been eliminated.

Continuous Improvement

- Using run / control charts and trend analysis, to identify sources of waste and variation
- Using short stop analysis, Pareto charts and other tools seek to identify opportunities
- Where improvement opportunities have been identified, these must be recorded on t should involve other team members in evaluating opportunities and call in specialists

Skills, Experience & Education

- Degree in Electrical, Industrial or Mechanical Engineering
- Computer and technical skills
- Atleast 3 years of Experience in all aspects of packaging operations and process control
- Ability to work in teams
- Understanding of application of WCM foundational practices
- Troubleshooting skills
- Quality control practices and principles
- Bottling principles and processes
- Product handling knowledge
- Computer knowledge
- Understanding of SHE policies and procedures

APPLY HERE