

ICT Risk Officer

DCB Commercial Bank PLC is a fully-fledged retail and commercial bank in Tanzania. The bank offers banking services to Individuals, Microfinance, Small to Medium sized Businesses (MSME), as well as large corporate clients. DCB Bank has a wide branch network of over 8 branches, over 1000 DCB Wakala Agents, and over 280 Umoja switch ATMs serving over 3 million customers across the country.

We invite suitably qualified candidates to fill the position of **ICT Risk Officer**. The successful candidate will be responsible for ensuring the bank's information security, business continuity, and data protection frameworks are effectively implemented, monitored, and compliant with regulatory requirements

Key Responsibilities

- Developing and implementing ICT risk and information security policies including BCM, BCPs, DRP, and related frameworks.
- Overseeing cybersecurity monitoring and incident management, including vulnerability assessments, penetration testing, and event/incident logs.
- Customer retention; maximizing benefit from customers through cross-selling relevant DCB products in the segment including digital products.
- Managing user access and privileged accounts across applications, servers, and databases to ensure proper controls.
- Ensuring compliance with the Personal Data Protection Act and regulatory requirements, including reporting violations and maintaining registration as a Data Controller/Processor.
- Conducting staff training and awareness programs on cybersecurity, ICT risks, and data protection.
- Performing security and resilience risk assessments for projects, systems, and business units.
- Coordinating closure of audit and regulatory findings to ensure issues are resolved and do not occur.
- Acting as liaison with regulators and external agencies on ICT risk and compliance matters and normal users.

Qualifications, skill and Experience

- Bachelor's degree Information Systems, Computer Science, Information Technology or related field from a recognized institution.
- Professional qualification in CISA, CRISC, or (CISM) are would an added advantage.
- 2 years' relevant experience in a highly automated environment
- Proficient in use of Microsoft Office tools

If you believe you are the right candidate for this position, kindly submit your application with a detailed CV, photocopies of academic certificate, and names of three referees with their contacts, quoting reference number **DCB-RC-IRO-04/2026** on the subject of the email. **To be considered, applications MUST be submitted through recruitment@dcb.co.tz not later than 6th May 2026** Hard copy applications will not be accepted