



## 1. **JOB TITLE: Software Delivery Lead**

Dar Es Salaam, Tanzania, United Republic of

### **What you'll do**

#### **Role purpose:**

The purpose of the Software Delivery Lead role is to orchestrate and drive software & technology projects from inception to completion. This position is crucial for ensuring that projects are delivered on time, within budget, and to the required quality standards, while aligning with the organization's strategic technology goals. The Project Leader serves as the central point of contact, guiding cross-functional teams to achieve project milestones and deliverables.

#### **Key accountabilities and decision ownership**

- Project Planning & Execution:** Develop comprehensive project plans, defining scope, timelines, and resources. Drive the day-to-day execution of project tasks, ensuring progress against the plan.
- Team Leadership & Coordination:** Lead, motivate, and coordinate cross-functional teams. Facilitate communication and collaboration to ensure seamless execution.
- Risk & Issue Management:** Proactively identify, assess, and mitigate project risks and issues. Make critical decisions to keep projects on track and escalate when necessary.
- Stakeholder Management:** Act as the primary liaison between the project team and stakeholders. Communicate project status, progress, and outcomes, ensuring alignment and managing expectations.
- Quality & Delivery Assurance:** Ensure that project deliverables meet the specified governance requirements and quality standards. Oversee the final delivery and transition of the technology solutions to the business.

## **Who you are**

### **Core competencies, knowledge, and experience**

- Software Delivery & Project Leadership – Proven ability to lead end to end software delivery initiatives
- Stakeholder & Vendor Management – Strong capability to manage expectations across business and technical stakeholders
- Risk & Issue Management – Proactive identification, mitigation, and escalation of delivery risks
- Quality & Governance Assurance – Ensures adherence to delivery standards, controls, and best practices
- Strategic Alignment – Aligns delivery outcomes with business and technology strategy
- Agile & Delivery Management – Hands on experience with Agile/Scrum and hybrid delivery models
- Technical Acumen – Sound understanding of SDLC, system integrations, APIs, cloud and modern tech stacks
- Team Leadership & Collaboration – Ability to lead cross functional, multicultural teams
- Planning & Execution – Strong skills in scope management, scheduling, budgeting, and dependency management
- Communication – Clear, concise communication with both technical and non technical audiences
- Problem Solving – Decisive, solution oriented mindset in fast paced environments
- Adaptability – Comfortable managing changing priorities and evolving delivery requirements
- Time & Priority Management – Effective multitasking across multiple initiatives

### **Qualifications & Experience**

- Bachelor's degree in Computer Science, Engineering, Information Technology, Telecommunications, or a related field
  - 1–3 years' experience in software delivery, project management, or team leadership within a technology environment
  - Experience or strong familiarity with telecommunications and digital services environments
- Certifications: Added advantage
- PMP, PRINCE2, Certified ScrumMaster (CSM), SAFe, or other Agile/Project Management certification
  - Experience using tools such as Jira, Confluence, Azure DevOps, MS Project, or similar

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## 2. JOB TITLE: **Fraud Analyst**

Dar Es Salaam, Tanzania, United Republic of

### **Purpose and Key Responsibilities**

#### **Role purpose:**

- The key purpose of the Forensic Analyst is to ensure prevention and detection of fraud in Vodacom processes and systems.
- In addition to checking on the integrity of systems in place, the position requires an inclination towards continuous improvements in fraud detection, proactive design and implementation of preventive controls and detecting anomalies.

#### **Key Responsibilities:**

- Prepare Fraud Training Needs Analysis for Internal and External Stakeholder, conduct relevant fraud trainings, develop, and maintain knowledge, skills, and capacity.
- Drive Corporate Security Control Baseline (CSCB) results to acceptable level as indicated in the annual goal setting process.
- Perform at least Quarterly Fraud Risk Assessments (FRA). regular fraud assessment and monitoring on revenue streams, which includes Subscription Fraud.
- Perform fraud forensic analysis and investigations upon receiving alerts, tip-offs, and reports.
- Quantify and report on fraud losses, fraud loss prevented, and fraud loss recovered as part of management briefings.  
Attend Regulatory related fraud tasks.
- Continuously monitor and improve to ensure that proper fraud controls in place, valid, and effective and efficient.

- Research new fraud management methodologies and controls – ensure the same are updated on Vodacom fraud management policies, procedures, and systems.
- Support in developing and delivery of fraud awareness programmes.

#### **Qualification, Competencies , Knowledge and Experience**

- Degree/Advanced Diploma in at least one of the following: IT, Technology, Engineering
- Strong data analysis skills e.g. on SQL, PL/SQL, ACL
- Knowledge of revenue assurance methodologies
- Attention to Detail: Ability to focus on the lowest level of detail and assess the impact at the macro level
- Strong analytical skills and a good grasp of forensic investigation methodologies
- Strong mix and combination of Technical/engineering skills as well as Financial skill

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